

PRESTAPOS



CERTIFIED MODULE



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Purpose & functionality

PrestaPOS is a full-featured Point of Sale tool, which has been designed to give you the best user experience both in tablet (touchscreens) and desktop.

This module has been specially designed to control all the events around the selling process with notifications and warnings on the most critical process like the cashbox openings and closes.

The experience has been optimized for tablet devices like Android and iOS / iPad OS

Other useful modules and support

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Technical description & requirements

VERSION: 1.4.0

PS Versions: 1.6.1.0 – 1.7.7.0

PHP: 5.6 - 7.3.11

Recommended browser: Google Chrome

Compatible browser with limited printing support: Firefox, Safari, Gnome

browser

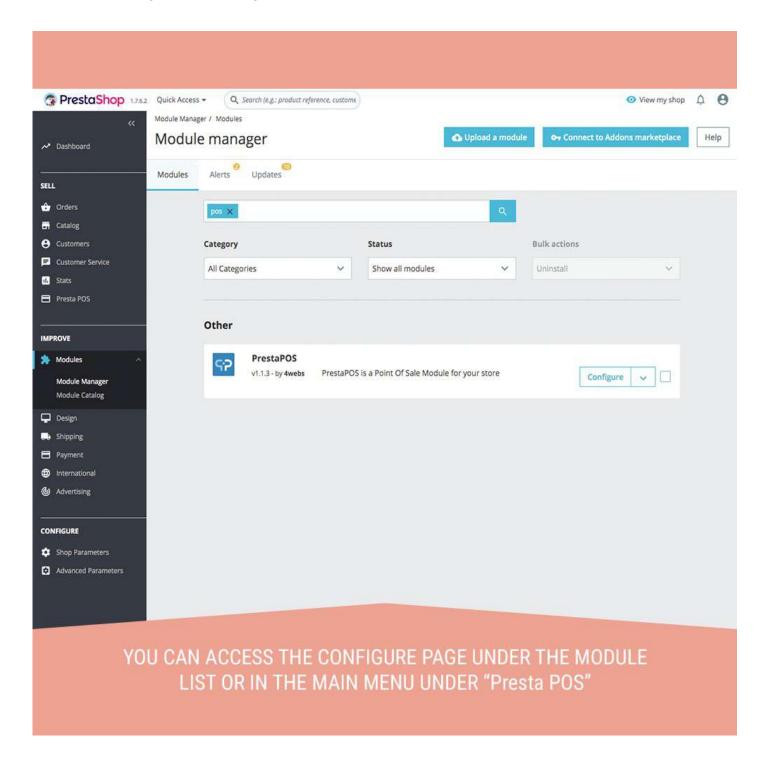
Configuration & Install

in first place we need to upload the module zip or folder to the Prestashop server, after that, you need to search the module in the modules searcher and click on the "Install" option.

This will install a configuration page under the modules list and a lateral tab called "Presta POS". In the next pages we'll explain to you how to configure the module and how to use it

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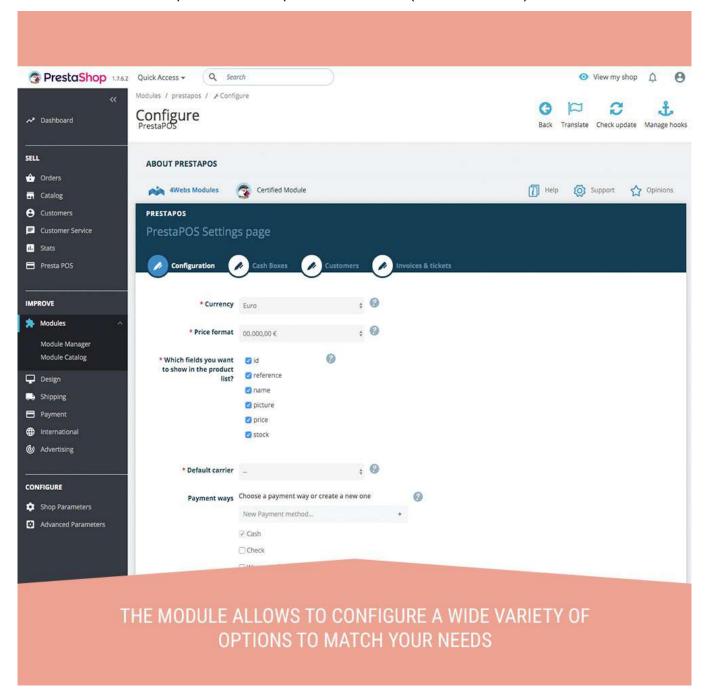
This module has a configuration page available under the module list and then clicking on the "Configure button"



Note: The displayed module version in pictures and the downloaded one can be different

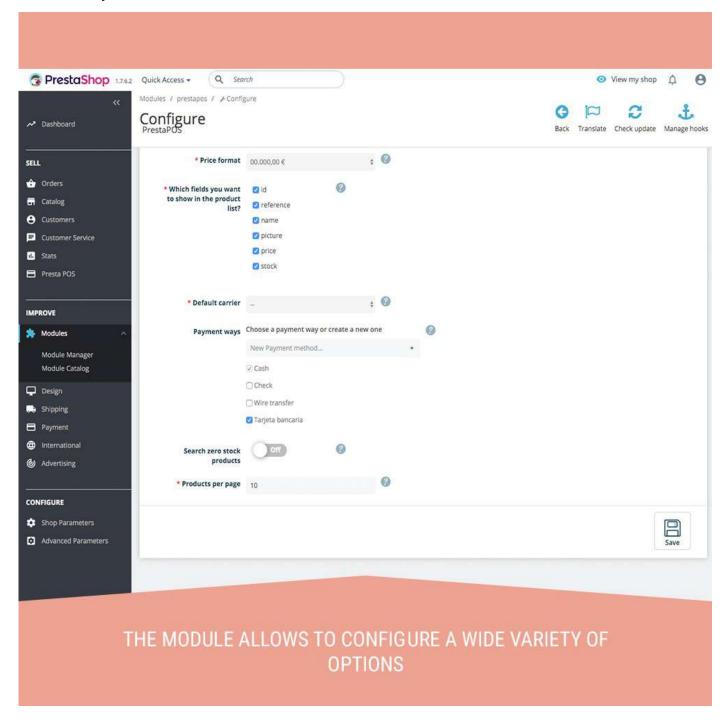
Once you'll get into the config page you will show four tabs in the top. We have group all the configuration options under these four tabs.

In the first one you can find the basic related settings with the visibility settings, the different options visible options in the POS (not in the ticket)



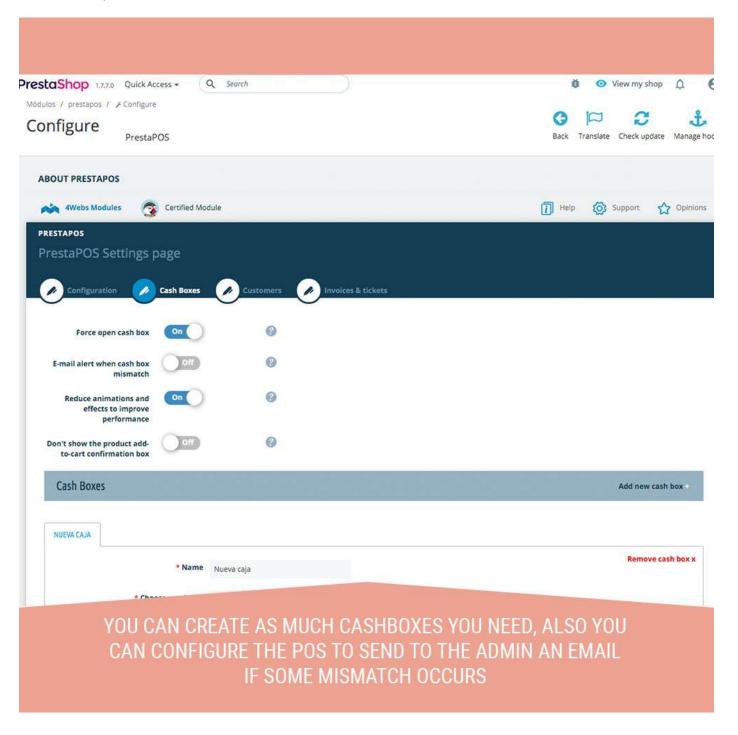
We can define the currency that we want to use in your POS, also the Price format and other settings.

In the bottom place, you can define the different installed payment ways, also you can create custom (and PrestaPOS exclusive) Payment ways, those will be only available under PrestaPOS.



Also you can configure the default POS behavior for the products without stock, if you decide to show the non-stock products, you can configure if the POS will allow to add them to the cart even if there's no stock.

In the second tab, "Cashboxes" you'll be able to configure basic cashbox aspects, like send an email if there's a cashbox mismatch.

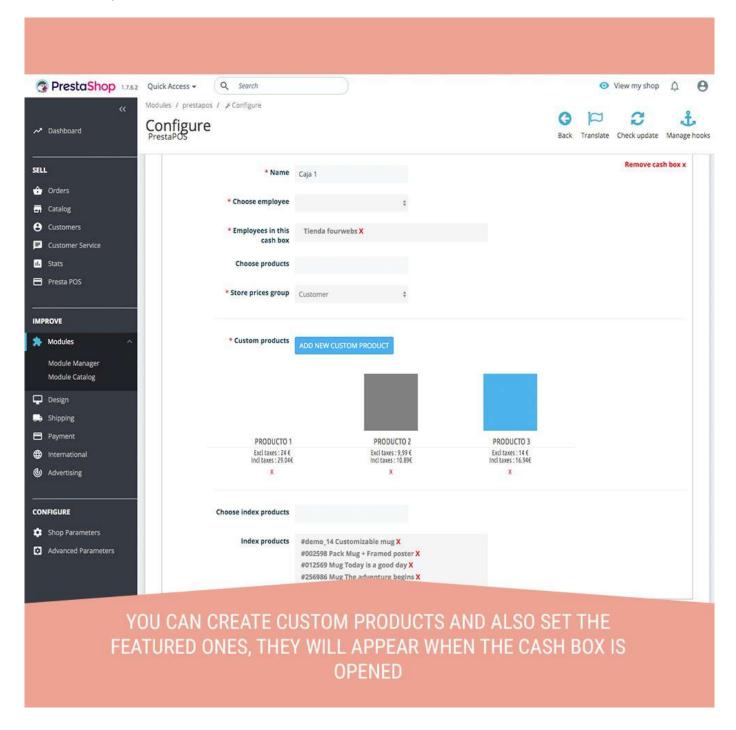


Also you can create the cashboxes that you need.

When you create a new cashbox, the minimal mandatory field is the Cashbox name.

A box can have a specific prices group, you can define it under the "Store prices group" option.

You can choose the featured product, which will appear in a fixed carousel in the pos.



Just under "Store prices group" you can find a section called "Custom products" This section will allow you yo create exclusive products for this cashbox.

It should be noted that these products aren't Prestahsop products, so they will don't appear under the Prestashop catalog.

To finish this section, is important to say that you can choose index products, the products that will be showed when you open the POS.

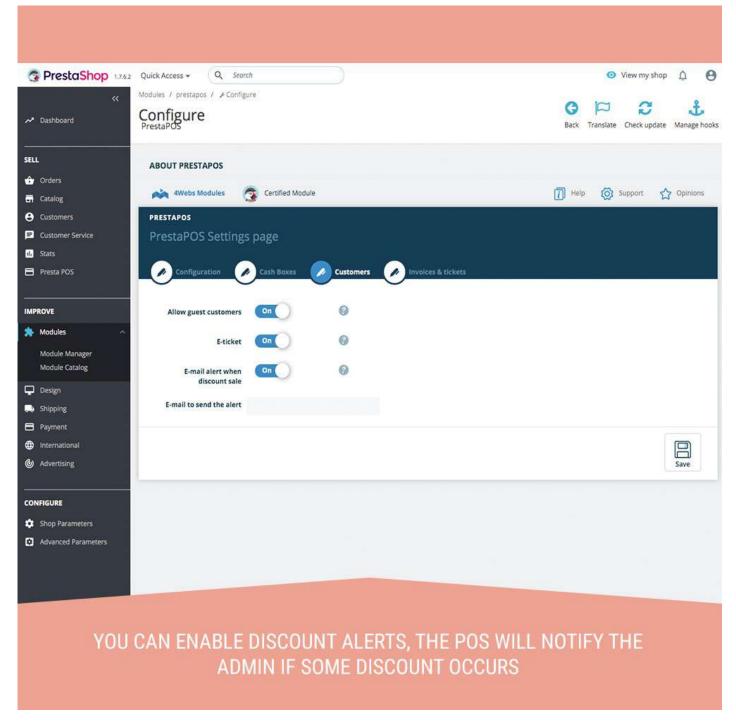
If the device or tablet you're running PrestaPOS is a legacy system or has lower system resources than average you can enable the new "Reduce animations and transitions to improve performance" option, which will disable most transitions, blur filter effects and loading spinners and animations to make the POS more responsive and faster.

With the new option "Don't show a confirmation dialogue when adding to cart" now, you can operate your POS faster, when is possible you'll be able to skip the confirmation dialogue when adding products to the cart.

When you create or modify a cashbox you can define the way the products are ordered and the default payment way if you don't want to be cash.

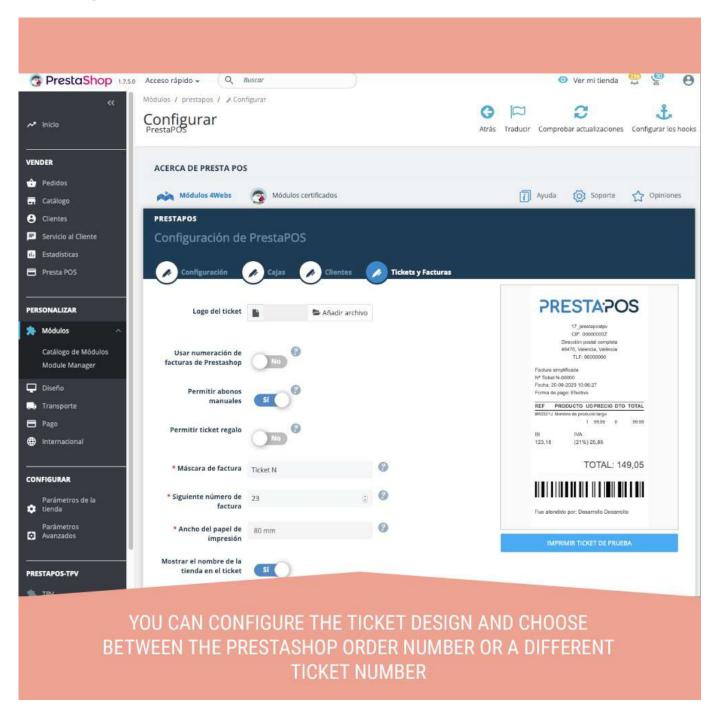
Under the third tab, "Customers" you can configure the customers related aspects.

You can choose to don't allow the POS to use guest customers or if not, also you can enable the "E-ticket" a feature that will send an invoice copy to the customer via email.



You can configure the discount alert, if you enable this, the POS will send an email to the administrator if some employee makes a discount over the cart or a product.

In the last tab "Invoices & tickets" you can configure all the design related parameters of the ticket from PrestaPOS.



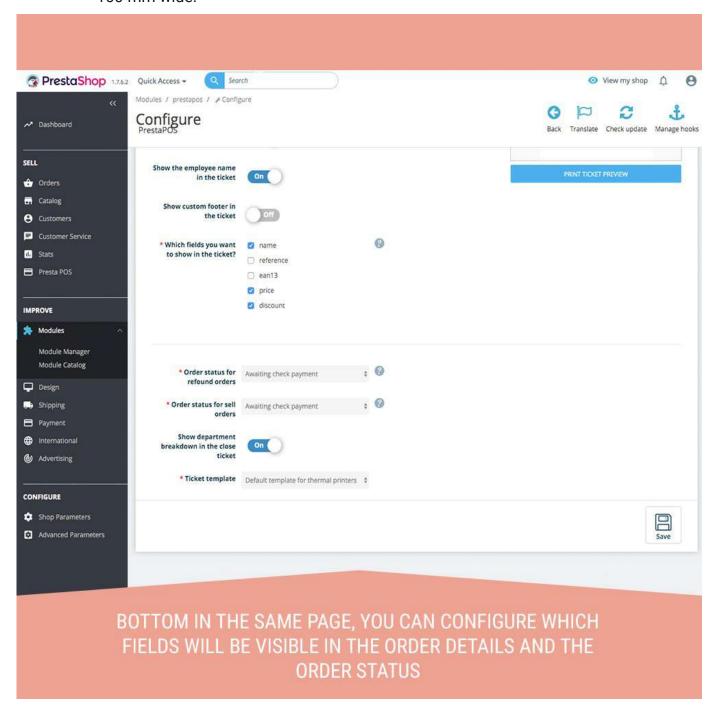
In first place you can upload a custom ticket logo, and choose between the default Prestashop order number or use the PrestaPOS custom one for the tickets (recommended).

Also we can enable or disable the manual refunds, (manual refund is a refund that is not based on an exiting order).

New in 1.4.0! Now with gift ticket support: You can print or send via email tickets without prices, taxes or payment info.

The "Invoice mask" and "Next invoice number" will be only available if you use the PrestaPOS invoice number system.

PrestaPOS can use different paper wide for the tickets like as 60, 80 or even 100 mm wide.



With the following fields you can configure which fields will be shown in the ticket.

You can customize the store name in the ticket header, also to disable or keep it.

You'll be able to modify the different order details like (enable or disable them):

- Product name
- Reference
- EAN 13
- Price
- Discount

In the bottom of this page we can configure the two basic possible order status created by PrestaPOS:

- Sells
- Refunds

You need to map those two events to the order status of your preference.

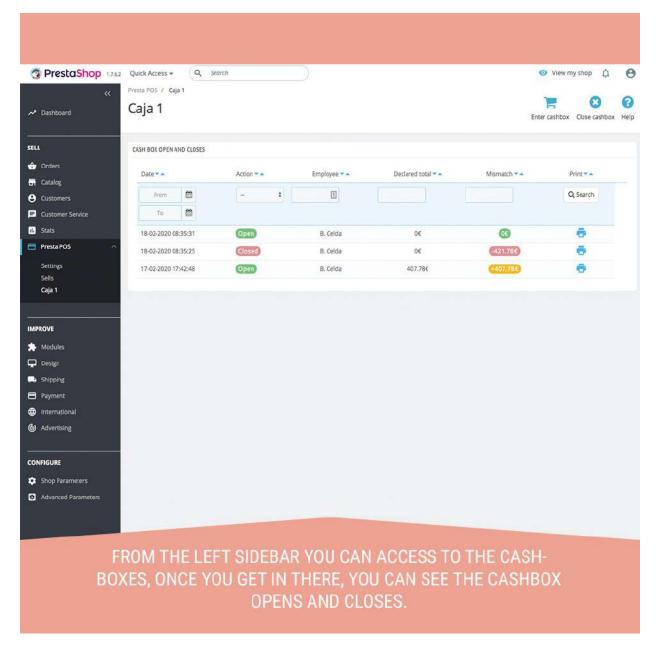
The last option is "Show department breakdown in the close ticket" if you enable this switch the POS will print how much money you've sell in the different parent categories.

POS Usage

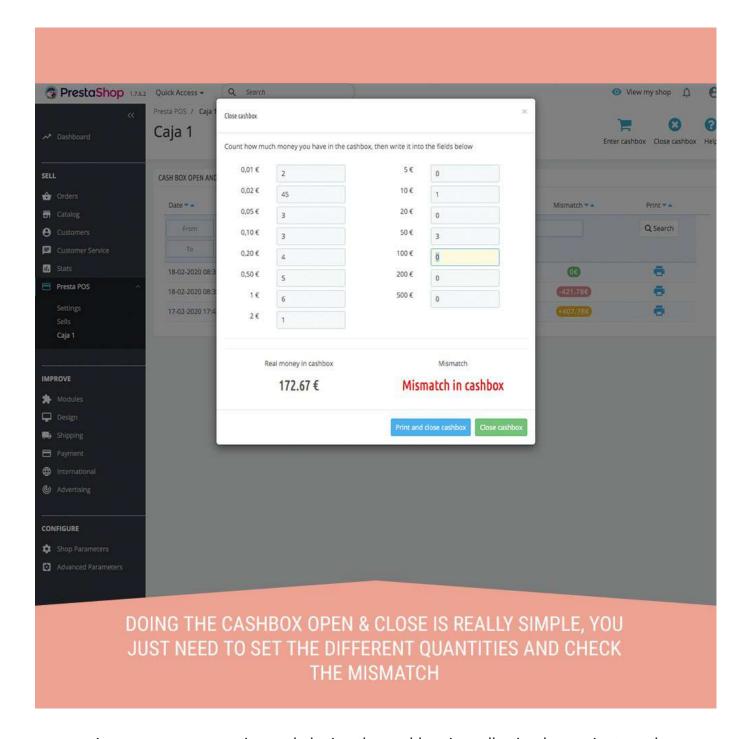
In the left sidebar (The main Prestashop menu) will appeared a new tab called "Presta POS"

If you click on "Presta POS" you will get an option list: "Configuration", "Sells", and the different cashboxes you've created.

If you click in one cashbox you'll get a screen similar to this:



You can get the opens and closes, also you can get into the cashbox by clicking in the "Enter cashbox" in the top white bar.

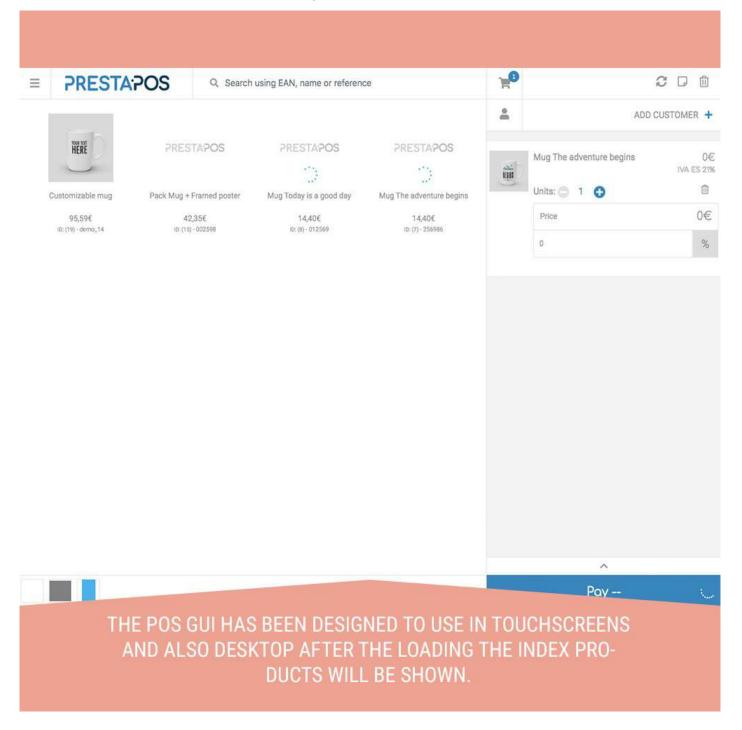


As you can see, opening and closing the cashbox is really simple, you just need to set the different coin quantities.

The system will notify the user if there's a cashbox mismatch (The quantities doesn't match)

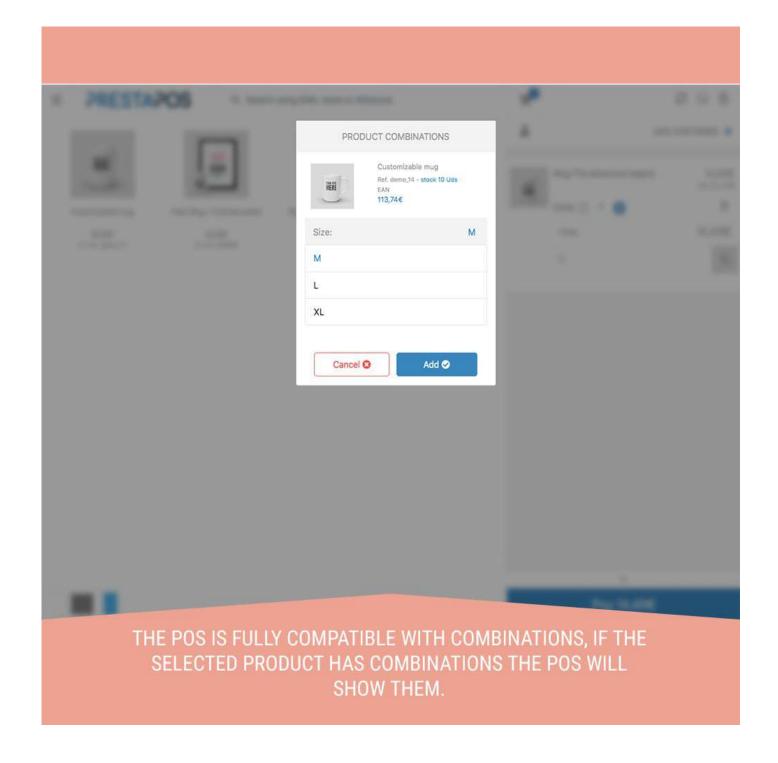
Once you finished inserting the different quantities you can just open the cashbox or, by other hand, open and print the receipt.

When you finished opening the cashbox you can "Enter to cashbox" by pressing the same name button in the top white header.



Once the POS GUI has been loaded you can start working with it instantly, you can search for products using the search box located in the header by name, reference, or barcode (EAN13).

To add products to the cart just touch them.

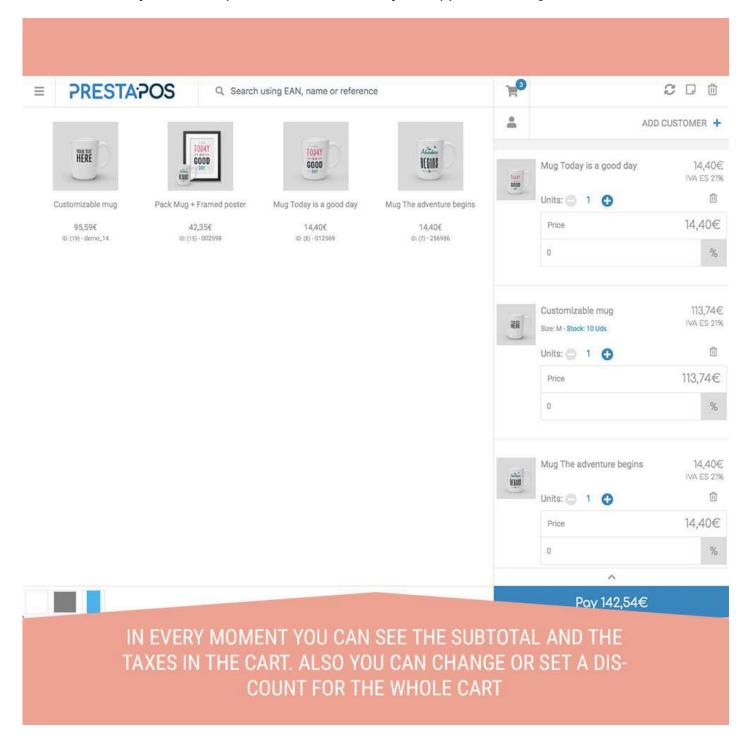


When adding a product to the cart the system will detect if the product has combinations or it's just a simple product.

If the product has combinations the POS will show the groups and the corresponding attributes.

When you select a specific combination, the POS will refresh the popup showing the available stock and the price.

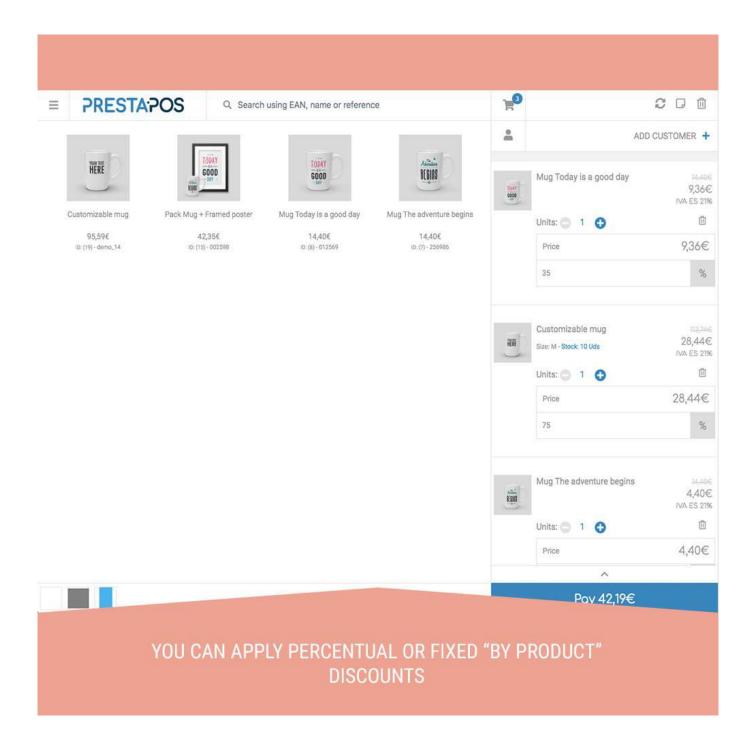
Once you add the products to the cart they will appear in the right sidebar.



In the cart you can change the product quantity or delete them.

You can check the current cart breakdown by clicking on the arrow just over the blue block "pay" with this, you can see the Subtotal and the product taxes.

You can also set a fixed quantity or percentage discount for the whole cart.



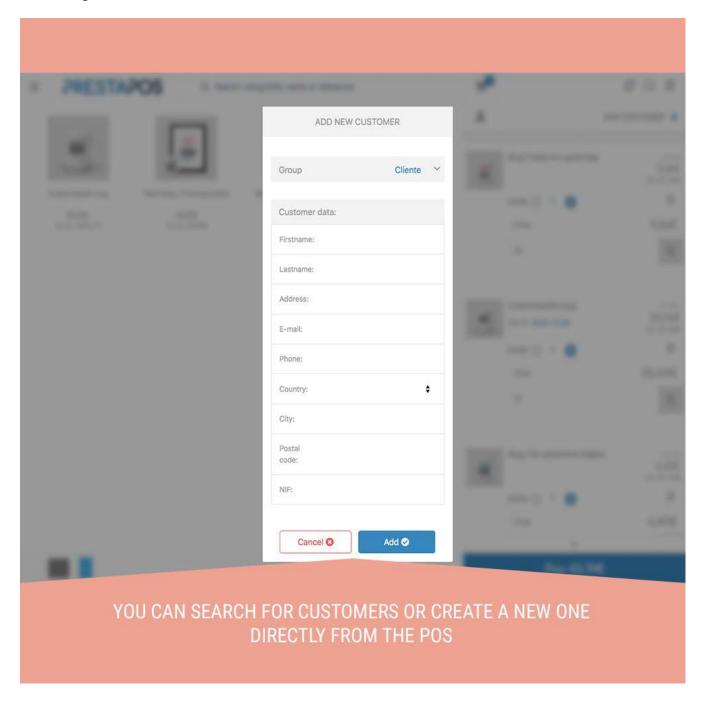
You can apply fixed or a percentage discount by product.

You can switch between the one discount type to other by clicking on the € (you r currency symbol) and the % (percentage symbol)

You can also change the product price, to change the price you just need to double-click on the product price, then you can write a new price.

The POS will recalculate the percentages and will update the total amount.

If you allow yo use guest customers the POS doesn't need to select any customer, otherwise you can add a new customer by clicking on the "+" top right button.

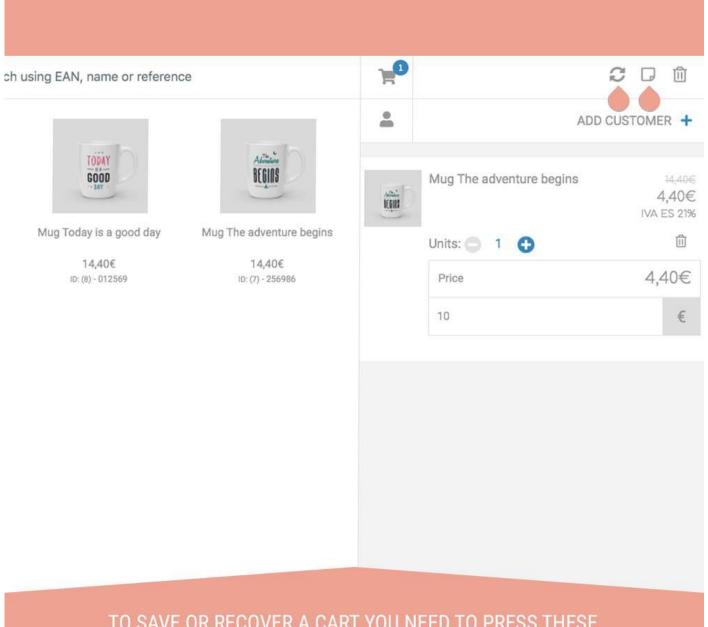


You will see a simple form to add a new customer, we have reduced the required params to the minimum possible in order to simplify the process to the max.

You can also search for customers pressing the "person" button, located in the header.

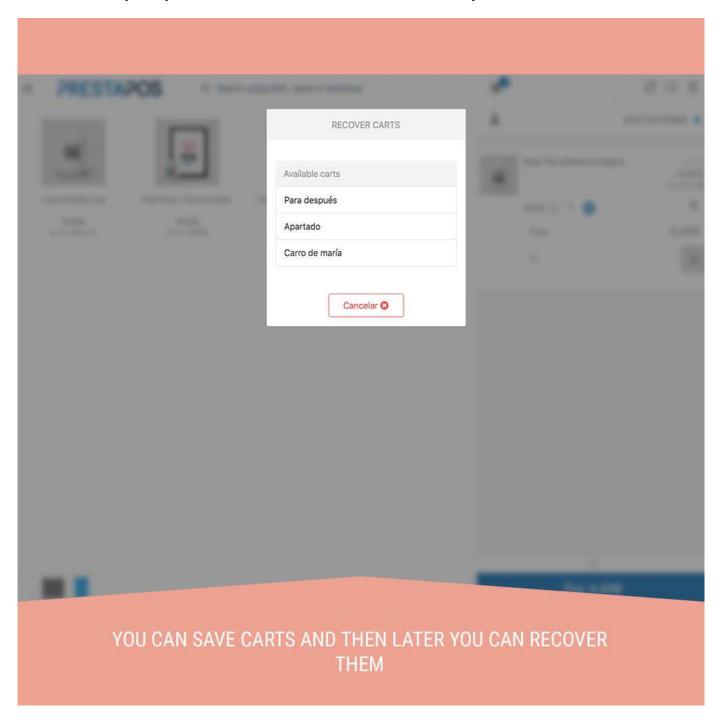
PrestaPOS has de feature to save carts and then recover them later

To save a cart and recover it you should use these two buttons:



TO SAVE OR RECOVER A CART YOU NEED TO PRESS THESE TWO BUTTONS

When you try to recover saved carts, the POS will show you a window like this.

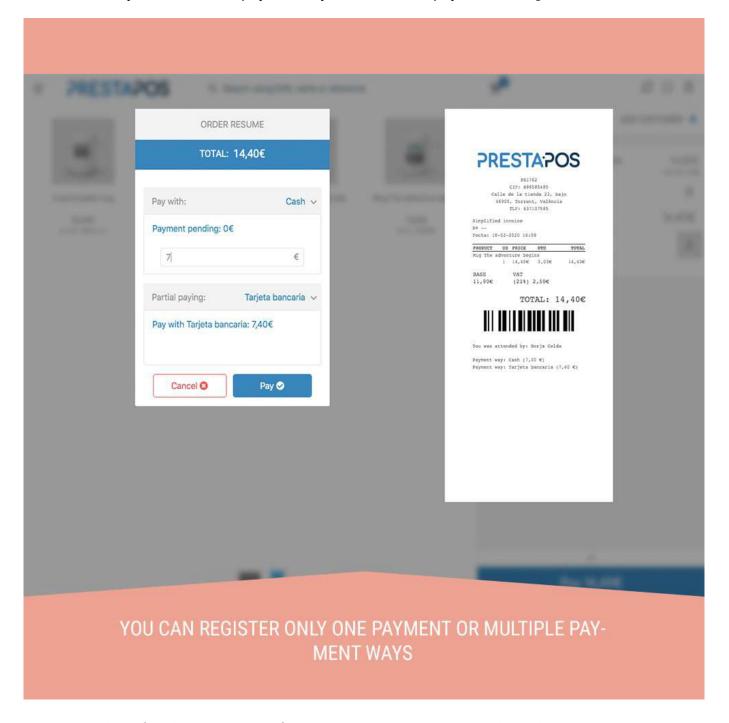


Before recovering a cart you should take in consideration two things.

- Double-check the cart is empty, the POS will not allow you to recover the cart over an existing cart
- When you recover a cart, the saved cart will be erased from the list, you'll
 not be able to recover it again if you don't save it again.

When your order is ready you just need to click on the "Pay" blue block button.

When you click on the pay button you will see the payment configuration form.

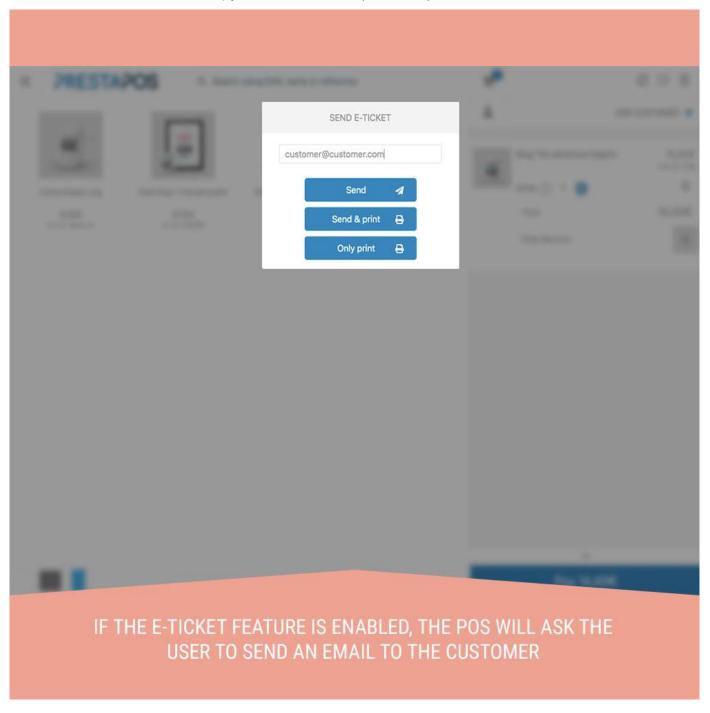


In the left side you can configure the payment, which can be only one payment way or multiple payment fragments, you can change the payment way clicking in the arrow button.

If you set a quantity under the ticket total the POS will show automatically a secondary payment way (if any).

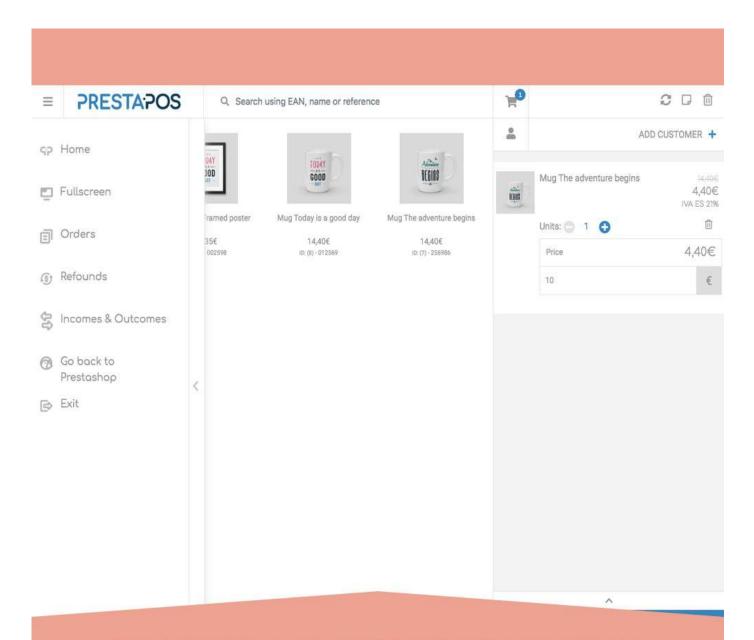
On the right side you can see the ticket preview.

If you have the "E-ticket" configuration enabled, the POS will ask you to send an email with a ticket copy to the customer (via email).



You can also only print or print and send to the customer.

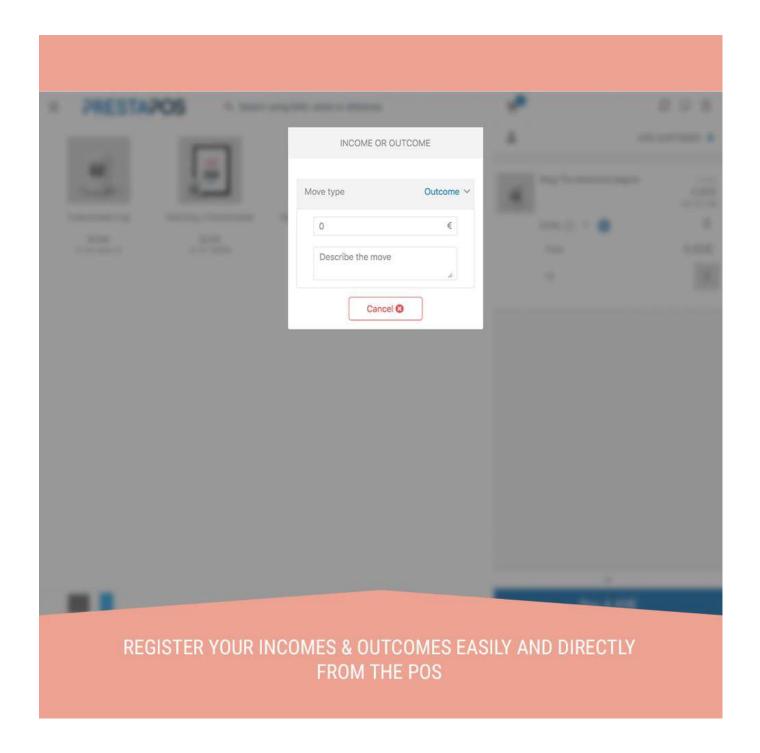
As an extra feature all the tickets have a barcode, this barcode can be used to make a quick refund by scanning the barcode.



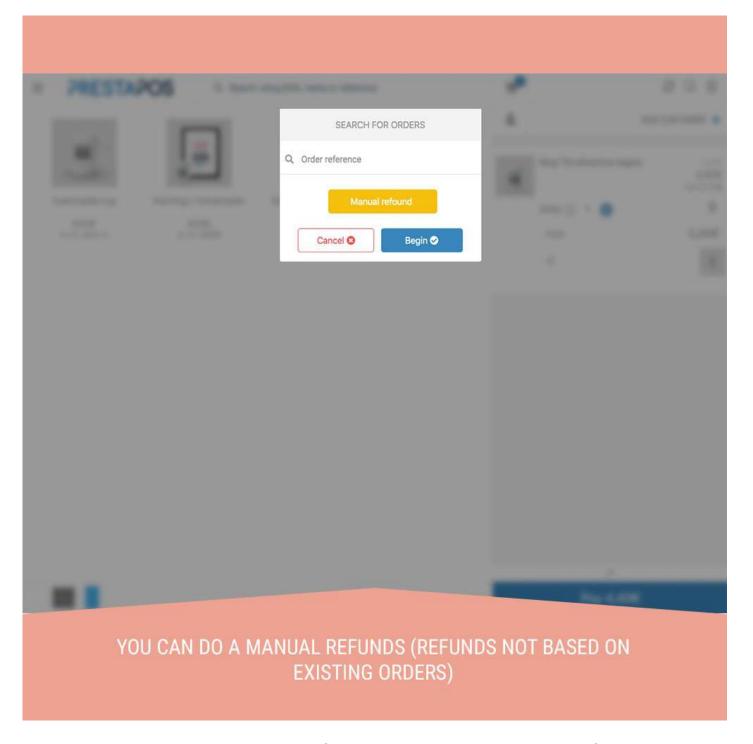
PRESTAPOS HAVE A LEFT SIDE MENU WITH USEFULL OPTIONS LIKE REFUNDS, ORDERS AND INCOMES & OUTCOMES

If you click in the Incomes & Outcomes a popup will appear, on it you can configure the operation type and quantity.

You should set the quantity and the description before saving it.

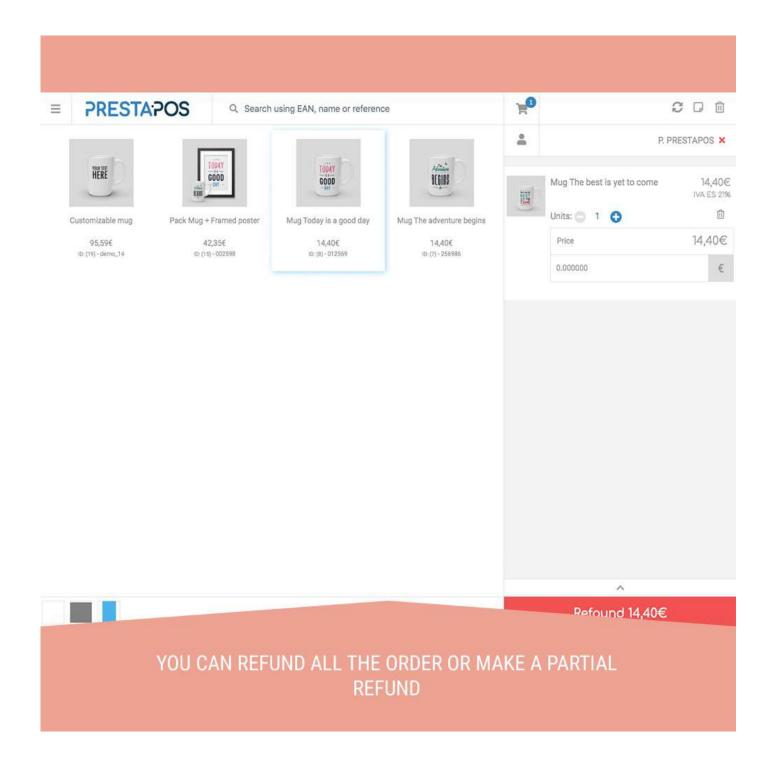


By other way if you click in the "Refund" option the POS will show a popup to specify



In PrestaPOS you can make a refund based on an order or a manual refund

- Based on an order: You need you need to scan the ticket barcode or manually write the ticket id
- Manual refund: The refund is not based on any existing order.

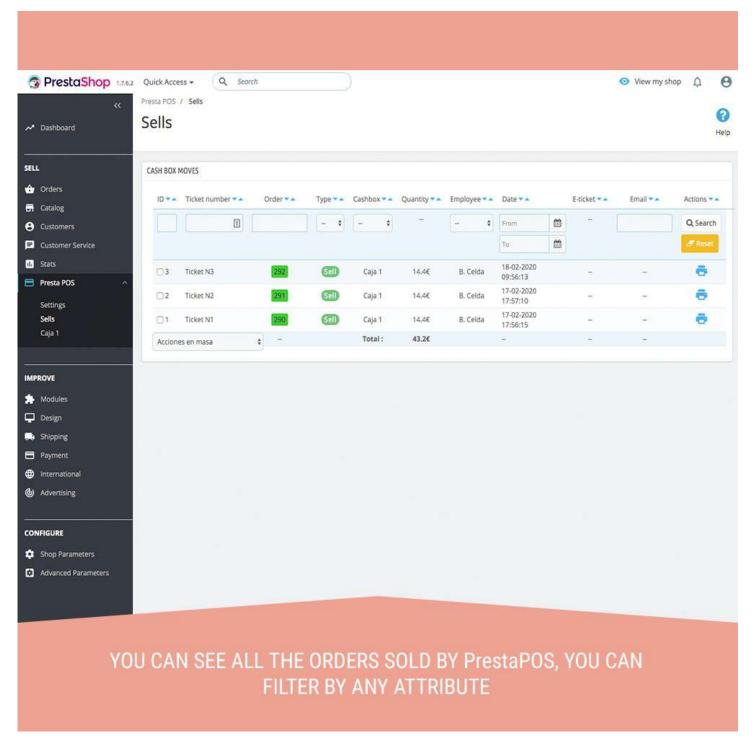


If you create a refund based on an existing order, the POS will automatically load the existing order items with the original prices.

You can delete the products you aren't going to refund, when you have finished the order you can click on the Refund red box.

The system will not allow the user to refund more money than the originally payed, it also will not allow to refund more money than the originally payed by payment way.

If we go to the PrestaPOS orders you can se a window like this.



In this view you can see all the PrestaPOS sales, you can also filter by all the shown attributes.

You can also print the generated documents.

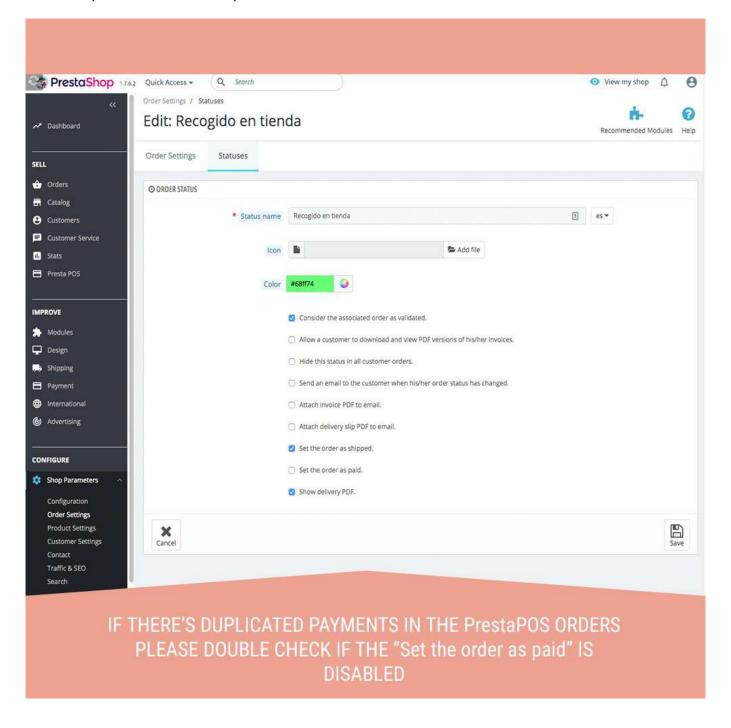
Also you can export the different E-ticket emails by selecting them and then using the actions dropdown.

About order status

When PrestaPOS creates an order, it's created without status, and then, makes the status change

This behavior is done to imitate the original Prestashop procedure.

Please double-check if the selected status has the option "" marked, if it's, please disable the option



Developer notes

This module installs an Override in the Validation class to allow Prestashop to insert negative prices.

This module doesn't make any Controller override.

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